



Regional Resource Directory

Columbus Region

Counties Covered:

Franklin, Delaware, Licking, Fairfield, Pickaway, Madison, Union

Prepared by United Living Services

This directory is provided as a community resource for families, caregivers, and service providers. It includes contact information for housing and disability services, educational and developmental resources, legal and civil rights organizations, and senior assistance programs across the region.

How to Use This Directory

- **Organization Name:** Each entry lists the organization's official name.
- **Address:** Physical location where services are provided. Call ahead to confirm hours.
- **Phone:** Main contact number. Some organizations have separate intake lines.
- **Website:** Click the link for online resources, applications, and updated information.
- **Counties Served:** Indicates the geographic service area for multi-county organizations.
- **Description:** A brief summary of the organization's primary services.

Directory Sections

Housing & Disability Services

Housing authorities, independent living centers, disability housing providers, and related support services.

Educational & Developmental Resources

County Boards of Developmental Disabilities, Educational Service Centers, early intervention, and special education resources.

Legal & Civil Rights Contacts

Legal aid societies, the Ohio Civil Rights Commission, Disability Rights Ohio, fair housing organizations, and related legal resources.

Senior Assistance (ADRC)

Area Agencies on Aging, Aging and Disability Resource Centers, county offices on aging, senior centers, and Long-Term Care Ombudsman programs.

Important: This directory is for informational purposes only. Contact information and service availability may change. Always call ahead to verify hours, eligibility requirements, and service availability before visiting any organization. Inclusion in this directory does not constitute an endorsement by United Living Services.

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Housing & Disability Services

10 organizations listed

Columbus Metropolitan Housing Authority (CMHA)

Address: 880 E 11th Ave, Columbus, OH 43211

Phone: (614) 421-6000

Website: <https://cmhanet.com/>

Services: Public housing authority providing affordable housing, Section 8 Housing Choice Vouchers, and subsidized housing programs for low-income residents of Franklin County.

Serves: Franklin County

Source: <https://cmhanet.com/>

Center for Disability Empowerment (CDE)

Address: 4400 N High St, Suite 102, Columbus, OH 43214

Phone: (614) 575-8055

Website: <https://www.disabilityempowerment.net/>

Services: Center for Independent Living empowering people with disabilities to live independently through advocacy, peer support, information and referral, and independent living skills training.

Serves: Central Ohio (Delaware, Franklin, and surrounding counties)

Source: <https://ncil.org/about/find-your-cil/>

Mid-Ohio Board for Independent Living Environment (MOBILE)

Address: 1829 E Long St, Columbus, OH 43203

Phone: (614) 443-5936

Website: <https://www.mobileonline.org/>

Services: Center for Independent Living providing services that empower people with disabilities to live independently, including advocacy, peer support, skills training, and information/referral.

Serves: Central Ohio (Franklin and surrounding counties)

Source: <https://www.ilru.org/projects/cil-net/cil-center-and-association-directory-results/OH>

Southeastern Ohio Center for Independent Living (SOCIL)

Address: 418 S Broad St, Lancaster, OH 43130

Phone: (740) 689-1494

Website: <https://socil.org/>

Services: Center for Independent Living serving individuals with disabilities in Fairfield County and the southeastern Ohio region with advocacy, independent living skills, and peer support.

Serves: Fairfield County and surrounding areas

Source: <https://ncil.org/about/find-your-cil/>

NAMI Franklin County

Address: 1225 Dublin Rd, Suite 050, Columbus, OH 43215

Phone: (614) 501-6264

Website: <https://namifranklincounty.org/>

Services: Local affiliate of the National Alliance on Mental Illness dedicated to improving the lives of people affected by mental illness through education, outreach, support, referral, and advocacy.

Serves: Franklin County (Columbus and surrounding areas)

Source: <https://www.nami.org/affiliate/ohio/nami-franklin-county-oh/>

NAMI Ohio

Address: 1225 Dublin Rd, Suite 210, Columbus, OH 43215

Phone: (614) 224-2700

Website: <https://namiohio.org/>

Services: State office of the National Alliance on Mental Illness providing education, support, and advocacy for Ohioans affected by mental illness and their families.

Serves: Statewide (Ohio)

Source: <https://www.nami.org/find-your-local-nami/ohio/>

Community Housing Network

Address: 1680 Watermark Dr, Columbus, OH 43215

Phone: (614) 487-6700

Website: <https://www.chninc.org/>

Services: Nonprofit housing provider offering affordable, supportive housing and homeless prevention services for individuals and families, including those with disabilities and mental health needs.

Serves: Franklin County and central Ohio

Source: <https://psychology.osu.edu/sites/psychology.osu.edu/files/Psychological%20Services%20Center%20Referrals.pdf>

United Way 211 Ohio

Address: Statewide helpline (dial 2-1-1)

Phone: 2-1-1 or (888) 508-4211

Website: <https://www.211oh.org/>

Services: Free, confidential 24/7 information and referral helpline connecting people to essential health and human services, including housing, food, utilities, and disability resources.

Serves: Statewide (Ohio), including all central Ohio counties

Source: <https://www.211oh.org/how-we-help/faqs>

Pickaway Metropolitan Housing Authority

Address: 176 Rustic Dr, Circleville, OH 43113

Phone: (740) 477-2514

Website: <https://www.hud.gov/>

Services: County housing authority administering HUD-subsidized housing programs and Housing Choice Vouchers for low-income residents of Pickaway County.

Serves: Pickaway County

Source: https://www.reachfortomorrowohio.org/uploads/7/6/2/8/76281565/pickaway_county_resource_directory.pdf

Madison County Metropolitan Housing

Address: 179 S Main St, London, OH 43140

Phone: (740) 852-1888

Website: <https://cms7files.revize.com/madisoncountyoh/>

Services: County housing authority providing affordable and subsidized rental housing options for low-income residents of Madison County.

Serves: Madison County

Source: [https://cms7files.revize.com/madisoncountyoh/_HOPE%20card%2003.06.25%20\(1\).pdf](https://cms7files.revize.com/madisoncountyoh/_HOPE%20card%2003.06.25%20(1).pdf)

Educational & Developmental Resources

10 organizations listed

Franklin County Board of Developmental Disabilities (FCBDD)

Address: 2879 Johnstown Rd, Columbus, OH 43219

Phone: (614) 475-6440

Website: <https://fcbdd.org/>

Services: County board providing lifelong services and supports to children and adults with developmental disabilities and their families, including early childhood education, service coordination, and employment services.

Serves: Franklin County

Source: <https://fcbdd.org/about-us/directory/>

Delaware County Board of Developmental Disabilities (DCBDD)

Address: 149 N Sandusky St, Delaware, OH 43015

Phone: (740) 201-3600

Website: <https://www.dcbdd.org/>

Services: County board providing services and supports to eligible individuals with developmental disabilities in Delaware County, including early intervention, service coordination, and adult services.

Serves: Delaware County

Source: https://www.dcbdd.org/provider-connections/providerconnections_december_2024/

Fairfield County Board of Developmental Disabilities

Address: 795 College Ave, Lancaster, OH 43130

Phone: (740) 652-7220

Website: <https://www.fairfieldddd.com/>

Services: County board providing training, employment, habilitation, senior services, early intervention, and service coordination for eligible Fairfield County residents with developmental disabilities.

Serves: Fairfield County

Source: <https://www.fairfieldddd.com/>

Licking County Board of Developmental Disabilities (LCBDD)

Address: 116 N 22nd St, Newark, OH 43055

Phone: (740) 349-6588

Website: <https://lcountydd.org/>

Services: County board providing services and supports to individuals with developmental disabilities in Licking County, including early intervention, service coordination, and employment programs.

Serves: Licking County

Source: <https://lcountydd.org/meet-us/>

Madison County Board of Developmental Disabilities (MCBDD)

Address: 500 Elm St, London, OH 43140

Phone: (740) 852-7050

Website: <https://www.themcbdd.com/>

Services: County board helping people with developmental disabilities to live, learn, and work in their community through service coordination, early intervention, and adult services.

Serves: [Madison County](#)

Source: <https://www.themcbdd.com/news.html>

Pickaway County Board of Developmental Disabilities (PCBDD)

Address: 200 E High St, Circleville, OH 43113

Phone: (740) 477-3353

Website: <https://pickawaydd.org/>

Services: County board providing lifelong services and supports to children and adults with developmental disabilities in Pickaway County, including early intervention, residential, and employment services.

Serves: [Pickaway County](#)

Source: <https://pickawaydd.org/contact-us/>

Union County Board of Developmental Disabilities (UCBDD)

Address: 1280 Charles Lane, Marysville, OH 43040

Phone: (937) 645-6733

Website: <https://www.ucbdd.org/>

Services: County board providing services and supports to eligible individuals with developmental disabilities in Union County, regardless of age, including early intervention and service coordination.

Serves: [Union County](#)

Source: <https://www.ucbdd.org/about-us/staff-directory>

Educational Service Center of Central Ohio (ESCCO)

Address: 2080 Citygate Dr, Columbus, OH 43219

Phone: (614) 445-3750

Website: <https://www.escco.org/>

Services: Statutory local education agency and educational service agency supporting schools with special education, alternative education, early learning, and professional development across central Ohio.

Serves: [Delaware, Franklin, and Union counties \(serves over 250 schools in 25 districts\)](#)

Source: <https://www.escco.org/>

Ohio Department of Developmental Disabilities (DODD)

Address: 30 E Broad St, 13th Floor, Columbus, OH 43215

Phone: (614) 644-6300 or (800) 617-6733

Website: <https://dodd.ohio.gov/>

Services: State agency overseeing the system of services and supports for Ohioans with developmental disabilities, including waivers, provider certification, and supervision of county boards of DD.

Serves: [Statewide \(Ohio\)](#)

Source: <https://dodd.ohio.gov/your-family/locations/delaware>

Child Development Council of Franklin County (Head Start)

Address: 999 Crupper Ave, Columbus, OH 43229

Phone: (614) 271-4056

Website: <https://www.cdcheadstart.org/>

Services: Administers Head Start and Early Head Start programs providing comprehensive early childhood education, health, nutrition, and family support services to low-income children and families in Franklin County.

Serves: Franklin County

Source: <https://www.cdcheadstart.org/centers-partnership/>

Legal & Civil Rights Contacts

8 organizations listed

Legal Aid Society of Columbus / Legal Aid of Southeast and Central Ohio (LASCO)

Address: 1108 City Park Ave, Columbus, OH 43206

Phone: (614) 224-8374 or intake (888) 246-4420

Website: <https://www.lasco.org/>

Services: Nonprofit providing free civil legal help to low-income Ohioans across 36 counties in central and southeast Ohio, including housing, family, public benefits, and senior legal issues. (Formerly Legal Aid Society of Columbus.)

Serves: Columbus office serves Franklin and Madison counties; Marion office (150 Oak St, Marion) serves Delaware and Union counties; Licking County office in Newark

Source: <https://www.columbuslegalaid.org/contact-our-office>

Disability Rights Ohio

Address: 200 Civic Center Dr, Suite 300, Columbus, OH 43215

Phone: (614) 466-7264 or (800) 282-9181

Website: <https://www.disabilityrightsohio.org/>

Services: Federally designated protection and advocacy agency empowering people with disabilities to advance rights, access, and equity through legal advocacy, abuse/neglect investigation, and systemic reform.

Serves: Statewide (Ohio)

Source: <https://www.disabilityrightsohio.org/contact>

Ohio Civil Rights Commission (Central/Columbus Office)

Address: Rhodes State Office Tower, 30 E Broad St, 5th Floor, Columbus, OH 43215

Phone: (614) 466-2785 or (888) 278-7101

Website: <https://civ.ohio.gov/>

Services: State agency that receives and investigates charges of discrimination in employment, public accommodations, housing, credit, and disability in higher education.

Serves: Statewide (Ohio), with Columbus regional office serving central Ohio

Source: <https://civ.ohio.gov/wps/portal/gov/civ/about/regional-offices/1-CentralOffice>

ACLU of Ohio (Columbus Office)

Address: 1108 City Park Ave, Suite 203, Columbus, OH 43206

Phone: (614) 586-1959

Website: <https://www.acluohio.org/>

Services: Nonprofit civil liberties organization providing legal advocacy and education on civil rights, free speech, students' rights, and government accountability across Ohio.

Serves: Statewide (Ohio)

Source: <https://www.acluohio.org/contact/>

Columbus Bar Association

Address: 230 West St, Suite 100, Columbus, OH 43215

Phone: (614) 221-4112

Website: <https://www.cbalaw.org/>

Services: Bar association providing a lawyer referral service and connecting residents with affordable legal assistance and pro bono resources for civil matters.

Serves: Franklin County and central Ohio

Source: <https://www.cbalaw.org/contact-us/>

U.S. EEOC Cleveland Area Office (serves central Ohio)

Address: Anthony J. Celebrezze Federal Building, 1240 E 9th St, Suite 3001, Cleveland, OH 44199

Phone: (800) 669-4000

Website: <https://www.eeoc.gov/>

Services: Federal agency enforcing laws against employment discrimination; the Cleveland field office handles charges originating in the Columbus/central Ohio region. (There is no dedicated EEOC office in Columbus.)

Serves: Statewide (Ohio); Cleveland office has jurisdiction over the Columbus/central Ohio region

Source: <https://www.disabilityrightsohio.org/assets/documents/employment-discrimination-faq-updated-2024.pdf>

HUD Columbus Field Office

Address: Bricker Federal Building, 200 N High St, 7th Floor, Columbus, OH 43215

Phone: (614) 469-5737

Website: <https://www.hud.gov/>

Services: U.S. Department of Housing and Urban Development field office providing fair housing enforcement, housing assistance programs, and resources for renters and homebuyers in central Ohio.

Serves: Central Ohio region

Source: https://dam.assets.ohio.gov/image/upload/development.ohio.gov/community/coummunityresources/2022_Fair_Housing_Contacts.pdf

City of Columbus Community Relations Commission

Address: 1410 Cleveland Ave, 2nd Floor, Columbus, OH 43211

Phone: (614) 645-1993

Website: <https://www.columbus.gov/Government/Mayors-Office/City-Boards-Commissions-Committees/Community-Relations-Commission>

Services: City commission that receives and investigates complaints of discrimination in housing, employment, and public accommodations within the city of Columbus.

Serves: City of Columbus / Franklin County

Source: <https://www.columbus.gov/Government/Mayors-Office/City-Boards-Commissions-Committees/Community-Relations-Commission>

Senior Assistance (ADRC)

12 organizations listed

Ohio Department of Aging

Address: 246 N High St, 1st Floor, Columbus, OH 43215

Phone: (614) 466-5500 or (800) 266-4346

Website: <https://aging.ohio.gov/>

Services: State agency administering programs and services funded by the Older Americans Act and Medicaid to meet the needs of older Ohioans, including long-term care ombudsman and elder abuse prevention.

Serves: Statewide (Ohio)

Source: https://www.supremecourt.ohio.gov/docs/JCS/CFC/resources/APSToolkit/12_AgingNetworkContacts.pdf

Central Ohio Area Agency on Aging (COAAA, Region 6)

Address: 3776 S High St, Columbus, OH 43207

Phone: (614) 645-7250 or (800) 589-7277

Website: <https://www.coaaa.org/>

Services: Area Agency on Aging for central Ohio (Region 6) and ADRC, coordinating in-home care, long-term care consultation, caregiver support, Medicare education, and adult protective services across eight counties.

Serves: Delaware, Fairfield, Fayette, Franklin, Licking, Madison, Pickaway, and Union counties

Source: <https://www.coaaa.org/cms/connect-with-us/contact-hours>

Franklin County Office on Aging

Address: 280 E Broad St, Room 300, Columbus, OH 43215

Phone: (614) 525-6200

Website: <https://officeonaging.org/>

Services: County office administering the Senior Options program, adult protective services, caregiver support, and kinship support for older adults in Franklin County.

Serves: Franklin County

Source: <https://www.franklincountyohio.gov/Agency-Directory/Office-on-Aging/Contact-Office-on-Aging>

Ohio Office of the State Long-Term Care Ombudsman

Address: 246 N High St, 1st Floor, Columbus, OH 43215

Phone: (800) 282-1206

Website: <https://aging.ohio.gov/wps/portal/gov/aging/Ombudsman>

Services: State office advocating for the rights and well-being of residents of long-term care facilities (nursing homes and assisted living), resolving complaints and providing information on long-term care options.

Serves: Statewide (Ohio)

Source: https://www.supremecourt.ohio.gov/docs/JCS/CFC/resources/APSToolkit/12_AgingNetworkContacts.pdf

Regional Long-Term Care Ombudsman (Easter Seals / COAAA)

Address: 3776 S High St, Columbus, OH 43207 (via COAAA)

Phone: (614) 345-9198 or (800) 536-5891

Website: <https://www.coaaa.org/>

Services: Regional long-term care ombudsman program (operated through COAAA) investigating and resolving complaints on behalf of long-term care facility residents in central Ohio.

Serves: Delaware, Fairfield, Fayette, Franklin, Licking, Madison, Pickaway, and Union counties

Source: <https://www.coaaa.org/resources/emergency-and-crisis/adult-protective-services-consumer-protection/>

SourcePoint (Delaware County Senior Services)

Address: 800 Cheshire Rd, Delaware, OH 43015

Phone: (740) 363-6677

Website: <https://www.mysourcepoint.org/>

Services: Delaware County's premier source for services and programs for adults ages 55 and older, including Meals on Wheels, in-home care, caregiver support, and Medicare/insurance consultation.

Serves: Delaware County

Source: <https://www.rightathome.net/columbus/resources>

Licking County Aging Partners (LCAP)

Address: 1058 E Main St, Newark, OH 43055

Phone: (740) 345-0821 or (800) 452-0097

Website: <https://www.lcap.org/>

Services: Licking County's aging program providing Meals on Wheels, home care aides, homemaker and chore services, transportation, adult day center, and emergency utility assistance for older adults.

Serves: Licking County

Source: <https://www.lcap.org/>

Madison County Senior Center

Address: 280 W High St, London, OH 43140

Phone: (740) 852-3001

Website: <https://mcseior.org/>

Services: Madison County senior center providing meals, activities, transportation, and social services for adults age 55 and older in Madison County.

Serves: Madison County

Source: <https://mcseior.org/>

Pickaway County Senior Center

Address: 2105 Chickasaw Dr, Circleville, OH 43113

Phone: (740) 474-8831

Website: <https://www.pickawayseniors.org/>

Services: Pickaway County Commission on Aging providing a welcoming senior center with meals, home-delivered meals, transportation, activities, and services for adults 55 and older throughout Pickaway County.

Serves: Pickaway County

Source: <https://www.pickawayseniors.org/>

Union County Senior Services

Address: 940 London Ave, Suite 1800, Marysville, OH 43040

Phone: (937) 644-1010 (Option 5)

Website: <https://www.unioncountyohio.gov/senior-services-home>

Services: Union County department providing senior services including care management, home-delivered meals, transportation, Medicare counseling, and caregiver support for older adults in Union County.

Serves: Union County

Source: <https://www.unioncountyohio.gov/senior-services-home>

The Senior Hub – Meals on Wheels of Fairfield County

Address: 1515 Cedar Hill Rd, Lancaster, OH 43130

Phone: (740) 681-5050

Website: <https://www.theseniorhubfc.org/>

Services: Fairfield County's leading source for senior services, ensuring health, connection, and independence for older adults through Meals on Wheels, home care, and supportive programs.

Serves: Fairfield County

Source: <https://www.theseniorhubfc.org/about-us>

AARP Ohio State Office

Address: 41 S High St, Suite 3550, Columbus, OH 43215

Phone: (866) 389-5653

Website: <https://states.aarp.org/ohio/>

Services: State office of AARP, a nonprofit, nonpartisan organization empowering people 50+ to choose how they live as they age, through advocacy, resources, and community engagement.

Serves: Statewide (Ohio)

Source: <https://states.aarp.org/ohio/aarp-ohio-contact-information>